

Kings County Behavioral Health Continuity of Care



Kings County Mental Health Plan (KCMHP) is required by law to provide continuity of care for consumers receiving Specialty Mental Health Services (SMHS). This means that you can continue services with your out of network or terminated mental health network provider for up to 12 months, if eligible. All eligible Medi-Cal beneficiaries who meet medical necessity criteria for SMHS and have seen their provider at least once in the past 12 months have the right to request continuity of care. Your provider must be willing to work with Kings County Mental Health Plan.

You, your authorized representative, or your provider can make a request to the KCMHP. You can make the request in person, in writing, or by phone. **If you would like to make the request in writing, please fill out this form and mail it or deliver it to:**



**KINGS COUNTY
MENTAL HEALTH PLAN
MANAGED CARE DEPARTMENT**
460 Kings County Dr. Suite #101
Hanford, CA 93230



Forms and stamped, addressed envelopes are available at all provider sites.



If you would like to speak to someone about this request, call:
559-852-2297
Monday - Friday 8am-5pm

For hearing impaired, dial 7-1-1 to reach the California Relay Service.



If you need this brochure in an alternative communication format such as large font, Braille, or an electronic format, or, if you would like help reading the material, please contact the Kings County Mental Health Plan at 559-852-2423.

Patients' Rights Advocate
559-852-2423

Kings County Behavioral Health Managed Care
559-852-2297