



Q2 2025 Kings County Behavioral Health/MCP Quarterly MOU Meeting

Date & Time June 12, 2025, from 3:00 pm to 4:00 pm
Frequency Quarterly
Location Virtual
Meeting Leader Rosy Martinez, CalViva Health/HN. Meeting Minutes: Lali Witrago, Kaiser Permanente.

Attendees

Organization	Name & Title	Attended
Kings County Behavioral Health Department	Alicia Austin-Townsend, MHS KIND Center Program Manager	<input type="checkbox"/>
	Ana Lopez, Program Specialist	<input checked="" type="checkbox"/>
	Brett Woolman, Deputy Director Administrative Services	<input checked="" type="checkbox"/>
	Bri Aldave, QA Specialist, Kings View	<input type="checkbox"/>
	Daniesha Alberty,	<input type="checkbox"/>
	Diane Bernal, BH Services Asst. Kings County	<input type="checkbox"/>
	Dr Lisa Lewis, Director of Behavioral Health	<input type="checkbox"/>
	Dustin Biel,	<input checked="" type="checkbox"/>
	Grant Zweifel, QA Clinical Program Manager	<input checked="" type="checkbox"/>
	Juan Cabrera, Dir. Quality Improvement and Performance, Kings View	<input type="checkbox"/>
	Lisa Rogers, Regional Director, Kings View, Kings County	<input type="checkbox"/>
	Monique Florez, Program Manager	<input type="checkbox"/>
	Nora Lynn, Kings County BH	<input type="checkbox"/>
	Polo Ortiz, Adult Systems of Care Clinical Program Manager	<input checked="" type="checkbox"/>
	Tracey Casillas, Program Manager KIND Center	<input checked="" type="checkbox"/>
	Sandra Gonzalez,	<input type="checkbox"/>
	Sandra Ruiz-Rivas, Clinical Program Manager	<input checked="" type="checkbox"/>
	Stephanie Bealer, Children’s System of Care Clinical Program Manager	<input type="checkbox"/>
Valerie Gastelum, Administrative Assistant	<input checked="" type="checkbox"/>	
Yang Lee, Compliance Specialist KIND Center	<input checked="" type="checkbox"/>	
CalViva Health	Bryan Weiss, MOU Compliance	<input type="checkbox"/>
	Rosa (Rosy) Martinez, Community Liaison	<input checked="" type="checkbox"/>
	Myriah Kemp, Senior Manager Clinical Services	<input checked="" type="checkbox"/>
Kaiser Permanente	Ashley Kwon, MOU Team	<input checked="" type="checkbox"/>
	Lali Witrago, MOU Coordinator	<input checked="" type="checkbox"/>
	Lesley A Adair, MOU Contract Manager	<input checked="" type="checkbox"/>
	Hajnal Avery, Sr. Director Quality and Safety Oversight	<input type="checkbox"/>
	Margaux Permutt, Senior Manager, Medi-Cal Quality	<input type="checkbox"/>
	Melissa Gonzalez, County Lead, Medi-Cal Engagement	<input type="checkbox"/>
	Mercedes Quiles, Medi-Cal Quality	<input checked="" type="checkbox"/>
	Stephanie J Chandler, Managerial Consultant	<input checked="" type="checkbox"/>
	Vanessa Arreola-Brister, County Medi-Cal BH Liaison	<input checked="" type="checkbox"/>
	Zia Xiong, Manager, Behavioral Health	<input checked="" type="checkbox"/>



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Anthem	Fargol Riahi, BH Case Manager	<input type="checkbox"/>
	Janet Paine, Director, Program Management	<input type="checkbox"/>
	Judy Barrios, Behavioral Health Case Manager	<input type="checkbox"/>
	Kimberly Kruse,	<input checked="" type="checkbox"/>
	Miguel Perez Lopez, Program Manager	<input checked="" type="checkbox"/>

Agenda

Topics	Presenters
<p>I. Welcome & Introductions – Rosy welcomed everyone to the meeting and self-introductions followed by those new to this group.</p> <ol style="list-style-type: none"> 1) Miguel Perez Lopez, Program Manager, County Account Management, Anthem. 2) Mercedes Quiles, Medi-Cal Quality Team, Kaiser Permanente. 3) Ashley Kwon, MOU Implementation Team, Kaiser Permanente. 	All
<p>II. Follow-up Items</p> <ol style="list-style-type: none"> 1) None. 	All
<p>III. MOU Updates</p> <ol style="list-style-type: none"> 1) Kings County MHP MOU with Anthem, CalViva Health, and Kaiser Permanente executed on 08/27/2024. <ul style="list-style-type: none"> A. Training and Education deck emailed on 3/26/2025 covered MHP/DMC-SP. 2) Kings County DMC-SP MOU with Anthem, CalViva Health, and Kaiser Permanente executed 10/16/2024. 3) DHCS requested correction of the DMC -SP MOU. New version of the Kings County DMC State Plan MOU fully signed on 4/22/2025. <ul style="list-style-type: none"> A. Training and Education deck resent on 6/2/25 to meet the new executed DMC-SP MOU training requirements. 4) MOU operating guidelines / jointly develop policy and procedures forthcoming. <ul style="list-style-type: none"> A. MCPs are working on the combined operating guidelines/policy and procedures and will be seeking County feedback. 	CalViva Health Kaiser Permanente Anthem
<p>IV. County BH Program Updates</p> <ol style="list-style-type: none"> 1) Grant shared that the Clinical QA role has been vacant since December, hoping to have data ready by the next quarterly meeting. 2) Kings County plan is to present a comprehensive data update covering the past few quarters to ensure alignment and continuity. 3) New Deputy Director of Administrative Services, Brett Woolman. Brett shared that he joined the team on March 31st. He is a licensed Marriage and Family Therapist with a diverse background, having worked across various populations including children, adults, individuals in crisis, incarcerated individuals, and youth in intensive foster care. He's also supported clients in permanent supportive housing. 4) No updates were provided by KIND Center and Kings View at this time. 	Kings County BH Team



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V. Health Plan Updates

1) CalViva Health

- A. Transition of Care Tools (TOCs) and Screening Tools – Myriah reported on the behavioral health referral data and referral details for Q1 2025.
 - i. Grant sought clarification on the term “Case Management” specifically asking whether it referred to Enhanced Care Management (ECM).
 - ii. Myriah clarified that the services referenced differ from Enhanced Care Management (ECM). While ECM is managed by a separate team, the case management services are provided by a partner team focused on engaging members and identifying co-occurring medical needs that may require coordination. These services operate independently from ECM.
 - iii. Polo inquired about the Justice-Involved Initiative Data Tracking. He referenced a previous meeting and pointed to a note under the “Justice-Involved Initiative” section, which included examples such as foster children and juvenile probationers. He asked whether, once the initiative is implemented on March 1st, 2026, in the county, data related to juvenile correctional facilities would be tracked and incorporated into the current reporting process.
 - iv. Myriah confirmed that data related to the Justice-Involved Initiative will be included in the current reporting process. She explained that, based on discussions with county partners, referrals associated with this initiative are expected to initially route it through the case management team. When the case management team engages with a member and identifies that a screening tool has not yet been completed, they follow standard protocol by initiating the Transition of Care screening. The case is then transferred to the clinical team, which completes the necessary steps with the member, typically via phone.
 - v. Myriah emphasized that this workflow ensures that relevant data from justice-involved referrals will be captured and reflected in the overall reporting.
- B. Membership – Rosy reported on the membership data.
- C. Transportation Services (NMT and NEMT) Utilization Report – Rosy reported on the utilization data.
- D. Cal-AIM Programs / ECM and CS Enrollment Data – Rosy reported on the ECM and CS data.
- E. Attachments / Reports – Refer to the report below for complete details.



CalViva Health Data
Report Q2 Meeting_K

CalViva
Health

2) Kaiser Permanente

- A. Membership – Lali reported on the membership totals as of April 2025.
- B. Cal-AIM Programs – Lali shared that there was no enrollment for ECM and CS.

Kaiser
Permanente

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<p>C. Resources – Lali shared the process for submission of ECM, CS and CHW referrals and for community providers to refer to their own organizations.</p> <p>i. Polo requested a list of ECM and CS providers. Lali will confirm with the CalAIM team if this is available and communicate with Polo directly.</p> <p>D. Transition of Care Tools (TOCs) and Screening Tools – Vanessa shared that KP has not had any referrals from Kings County to KP however have referred one (1) member from KP to Kings County in February.</p> <p>E. Resources and Links – Lali shared the various Medi-Cal resources and links for KP.</p> <p>F. Attachments / Reports – Refer to the report below for complete details.</p> <div style="text-align: center;">  Kings County BH_MCPs_Q2 2025 IV </div> <p>G. Lesley Adair will reach out to the county related to the Annual MOU Review due prior to 08/27/2025.</p> <p>3) Anthem</p> <p>A. Membership – Miguel shared the Q1 membership data.</p> <p>B. Transportation Services (NMT and NEMT) Utilization Report – Miguel shared the Q1 transportation utilization data and a transportation flyer.</p> <p>C. LiveHealth Online Utilization – Miguel highlighted that there’s a feature on LiveHealth that provides mental health resources.</p> <p>D. Behavioral Health Screening Tools & Transition of Care Tools – Miguel shared the screening tools data and will confirm if the JI data can be provided.</p> <p>E. Cal-AIM Programs – ECM and CS Enrollment Data – Miguel shared the ECM and CS Enrollment data for Q1 2025 and noted that Kings County is finalizing a contract for housing navigation, housing deposits and housing sustainability community supports with the Kings Community Action Organization (KCAO). Miguel shared that MCPs provided funding for the development and management of a Knowledge Management Website that will provide Kings County specific CalAIM resources including contracted providers. The website will be operated by HC2 Strategies and will be operational during Q3 of 2025.</p> <p>F. Flyers: EMC, CS and CHW – Miguel shared a CS Flyer and CS Referral Form.</p> <div style="text-align: center;">  Anthem Data Report Kings County Q2 2025 </div>	<p>Anthem</p>
<p>VI. Care Coordination</p> <p>1) MCPs and County coordinating care for members via TOC and Screening.</p>	<p>All</p>
<p>VII. Referrals</p> <p>1) MCPs and County referring members via TOC and Screening Tools.</p>	<p>All</p>
<p>VIII. Strategies to Avoid Duplication of Services – N/A.</p>	<p>All</p>



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IX. Dispute Resolutions – N/A.	All
X. Collaboration 1) MCPs and County to collaborate on combined operating guidelines/policy and procedures.	All
XI. Member Engagement – N/A.	All
XII. Action Items 1) Polo requested a list of ECM and CS providers. Lali will confirm with the CalAIM team if this is available and communicate with Polo directly. Miguel will follow up with a list of current contracted ECM and CS providers with Anthem in Kings County to Polo directly.	All
XIII. Open Forum Discussion 1) None.	All
XIV. Next Meeting: 1) 3 rd Thursday of the 3 rd month of each quarter from 3:00 – 4:00 pm A. September 18, 2025 – KP/Lali-Agenda/Facilitation & CVH/Rosy-Minutes. B. December 18, 2025 – Anthem/Miguel-Agenda/Facilitation, CVH/Rosy-Minutes.	All