



## Q4 2025 Kings County Behavioral Health/MCP Quarterly MOU Meeting

**Date & Time** December 18, 2025, from 3:00 pm to 4:00 pm  
**Frequency** Quarterly  
**Location** Virtual  
**Meeting Leader** Facilitation: Miguel Perez Lopez, Anthem.  
 Meeting Minutes: Rosy Martinez, CalViva Health/HN.

### Attendees

Organization	Name & Title	Attended
<b>Kings County Behavioral Health Department &amp; Behavioral Health Providers</b>	Alicia Austin-Townsend, MHS KIND Center Program Manager	<input type="checkbox"/>
	Ana Lopez, Program Specialist	<input checked="" type="checkbox"/>
	Brett Woolman, Deputy Director Administrative Services	<input type="checkbox"/>
	Bri Aldave, QA Specialist, Kings View	<input type="checkbox"/>
	Daniesha Alberty,	<input checked="" type="checkbox"/>
	Diane Bernal, BH Services Asst. Kings County	<input type="checkbox"/>
	Dr Lisa Lewis, Director of Behavioral Health	<input type="checkbox"/>
	Dustin Biel, Clinical Program Manager	<input checked="" type="checkbox"/>
	Grant Zweifel, QA Clinical Program Manager	<input type="checkbox"/>
	Jocelyn Dominguez, Program Coordinator	<input checked="" type="checkbox"/>
	Juan Cabrera, Dir. Quality Improvement and Performance, Kings View	<input type="checkbox"/>
	Lisa Rogers, Regional Director, Kings View, Kings County	<input type="checkbox"/>
	Monique Florez, Program Manager	<input checked="" type="checkbox"/>
	Nora Lynn, Kings View	<input type="checkbox"/>
	Polo Ortiz, Adult Systems of Care Clinical Program Manager	<input checked="" type="checkbox"/>
	Tracey Casillas, Program Manager KIND Center	<input type="checkbox"/>
	Samantha Stack	<input checked="" type="checkbox"/>
	Sandra Gonzalez,	<input checked="" type="checkbox"/>
	Sandra Ruiz-Rivas, Clinical Program Manager	<input type="checkbox"/>
	Stephanie Bealer, Children’s System of Care Clinical Program Manager	<input checked="" type="checkbox"/>
Valerie Gastelum, Mental Health Clinician, Kings View	<input checked="" type="checkbox"/>	
Yang Lee, Compliance Specialist KIND Center	<input checked="" type="checkbox"/>	
<b>CalViva Health</b>	Rosa (Rosy) Martinez, Community Liaison	<input checked="" type="checkbox"/>
	Myriah Kemp, Senior Manager Clinical Services	<input checked="" type="checkbox"/>
<b>Kaiser Permanente</b>	Ka Bao Vang, County Medi-Cal BH Liaison	<input checked="" type="checkbox"/>
	Jessica Castaneda Hernandez	<input checked="" type="checkbox"/>
	Lali Witrago, MOU Coordinator (MCP Liaison)	<input checked="" type="checkbox"/>
	Lesley A Adair, MOU Contract Manager	<input type="checkbox"/>
	Melissa Gonzalez, County Lead, Medi-Cal Engagement	<input checked="" type="checkbox"/>
	Mercedes Quiles, Medi-Cal Quality	<input type="checkbox"/>
	Stephanie J Chandler, Managerial Consultant	<input checked="" type="checkbox"/>
Vanessa Arreola-Brister, County Medi-Cal BH Liaison	<input type="checkbox"/>	

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	Zia Xiong, Manager, Behavioral Health	<input type="checkbox"/>
<b>Anthem</b>	Fargol Riahi, BH Case Manager	<input type="checkbox"/>
	Janet Paine, Director, Program Management	<input type="checkbox"/>
	Judy Barrios, Behavioral Health Case Manager	<input type="checkbox"/>
	Miguel Perez Lopez, Program Manager	<input checked="" type="checkbox"/>

### Agenda

Topics	Presenters
<b>I. Welcome &amp; Introductions:</b> Miguel welcomed everyone to the meeting and all attendees introduced themselves by name and role.	All
<b>II. Follow-up Items</b> <ol style="list-style-type: none"> <li>1) <b>Referral Process for Mind Divers/Mind Cure</b> <ol style="list-style-type: none"> <li>A. <b>Anthem:</b> <a href="#">MindCure Referral Form</a> can go directly to Mind Cure <a href="mailto:leticia.reyes@mindcure.care">leticia.reyes@mindcure.care</a> or submit referral to Anthem and request for member to be enrolled with Mind Cure. <b>Completed.</b></li> <li>B. <b>CalViva:</b> In progress – gathering information; have also connected with Valerie/Kings View. <b>Next quarterly meeting will confirm that Mind Cure is not contracted with CalViva Health.</b></li> <li>C. <b>Kaiser:</b> Melissa confirmed during the meeting that Mine Cure is not a KP ECM provider and Vanessa shared Mind Diverse does not seem to be a KP provider for NSMH. Pending confirmation. <b>Completed.</b></li> </ol> </li> </ol> <p>Miguel discussed referral processes for ECM and Community Supports providers, emphasizing the need for providers to be credentialed or contracted with specific health plans to avoid misdirected referrals. It was noted that most counties have network alignment, but some differences remain due to contracting timelines. Champions was identified as an ECM provider expected to be contracted with all three managed care plans.</p>	All
<b>III. MOU Updates</b> <ol style="list-style-type: none"> <li>1) Kings County MHP MOU with Anthem, CalViva Health, and Kaiser Permanente executed on 08/27/2024.                             <ol style="list-style-type: none"> <li>A. <b>Update:</b> Lesley Adair, Contract Manager, Kaiser Permanente, communicated with Kings County MHP regarding the MOU Annual Review and the teams determined that there were no updates needed to the MHP and DMC-SP MOUs.</li> </ol> </li> <li>2) Training and Education deck emailed on 3/26/2025 covered MHP/DMC-SP.</li> <li>3) Kings County DMC-SP MOU with Anthem, CalViva Health, and Kaiser Permanente executed 10/16/2024. DHCS requested correction of the DMC-SP MOU. Updated version of the Kings County DMC State Plan MOU fully signed on 4/22/2025.</li> <li>4) Training and Education deck on MHP/DMC-SP resent on 6/2/25 to meet the new executed DMC-SP MOU training requirements.</li> <li>5) MOU operating guidelines / jointly develop policy and procedures forthcoming.</li> </ol>	CalViva Health  Kaiser Permanente  Anthem



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<p>E. Kaiser Permanente – Community Health Coverage Program – Open Enrollment</p> <p>F. Appendix</p> <ul style="list-style-type: none"> <li>i. Resources and Links</li> <li>ii. ECM and CS Referral Forms</li> <li>iii. ECM and CS Referral Process</li> </ul> <p>G. Attachments / Reports</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">               Kings County              BH_Q4 2025 MOU_K         </div> <div style="text-align: center;">               MTM              Transportation Mob         </div> </div> <p>3) <b>CalViva Health:</b> Myriah shared detailed Q3 referral and screening tool data with the team and shared Q2 service utilization data and highlighted trends showing increased need for non-specialty mental health services. Rosy presented Q3 data overview, membership trends, and transportation utilization. Highlighted new transportation mobile app.</p> <ul style="list-style-type: none"> <li>A. Screening Tools &amp; Transition of Care Tools Referrals</li> <li>B. Membership</li> <li>C. Transportation Services (NMT and NEMT) - Utilization Report – ModivCare App</li> <li>D. Cal-AIM Programs - ECM and CS Enrollment Data             <ul style="list-style-type: none"> <li>i. ECM.CS Enrollment and Eligibility info.</li> </ul> </li> <li>E. ECM/CS Provider link – CalViva Health <u><a href="#">Provider Search Results - CalViva Health</a></u></li> <li>F. Resources – Attachments/Flyers/Reports</li> </ul> <div style="text-align: center;">               CalViva Health Data              Report Q4 Meeting_         </div>	<p>CalViva Health</p>
<p><b>VI. Care Coordination - None</b></p>	<p>All</p>
<p><b>VII. Referrals</b></p> <p>Discussed ECM and CS referral processes, stressing the need for providers to be credentialed or contracted with health plans to avoid misdirected referrals. Champions identified as an ECM provider expected to contract with all three managed care plans for the Transitional Rent Program.</p>	<p>All</p>
<p><b>VIII. Strategies to Avoid Duplication of Services - None</b></p>	<p>All</p>
<p><b>IX. Dispute Resolutions - None</b></p>	<p>All</p>
<p><b>X. Collaboration</b></p> <p>The group agreed to adjust the meeting schedule for 2026 to the second Thursday of each month from 3:00 PM to 4:00 PM. No objections were raised. A new meeting series will be sent out to reflect this change.</p>	<p>All</p>
<p><b>XI. Member Engagement - None</b></p>	<p>All</p>
<p><b>XII. Action Items</b></p> <p>Rosy to verify and confirm that Mind Cure does not hold a contract with CalViva Health</p>	<p>All</p>



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<b>XIII. Open Forum Discussion</b>	All
<b>XIV. Next Meeting:</b> 1) 2026 Meetings Proposal for 2 <sup>nd</sup> Thursday of the 3 <sup>rd</sup> month of each quarter from 3:00 – 4:00 pm A. March 12, 2026 B. June 11, 2026 C. September 10, 2026 D. December 10, 2026	All